

To the residents of the Pinewood Knolls Water District, due to the water main repair emergency the water district is under a boil water advisory. VRI Environmental will be handing out the advisory information today. We will be out today locating the break to make repairs, during this time there may be a few residences located on Brusk Drive that are without water. There will be bottled water and shower facilities available starting at 9:30am for those residence without water which will be located at the Lime Kiln Recreation center located at 5 Old Lime Kiln Road until 7pm. If you need assistance obtaining the water please contact VRI at 845-677-3839. We are sorry for the inconvenience and are working to resolve the issue. We appreciate your patience.

BOIL WATER NOTICE

Loss of pressure in Pinewood Knolls.

BOIL YOUR WATER BEFORE USING

Bring tap water to a rolling boil, boil for one minute, and cool before using. Or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to all Pinewood Knolls Water residents.

What Happened?

Starting Monday, February 10, 2020, the water system lost pressure due to a water main break. When water mains lose pressure, it increases the chance that untreated water and harmful microbes can enter your water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.

What is being done?

Once the water break is located, we will repair the leak and restore water throughout the system. Once water is restored, we will take additional Total Coliform samples to ensure your water is safe to drink. You will receive another notice letting you know when the water is safe to drink.

It is likely that you will need to boil water for the next 3 to 5 days until the problem is fixed. There will be located bottled water and shower facilities available for residents without water starting at 9:30am at the Lime Kiln Recreation Center located at 5 Old Lime Kiln Road until 7pm. You will be informed when tests show that you no longer need to boil your water.

For more information, please contact:

VRI Environmental Services at (845) 677-3839 or Department of Behavioral and Community Health at (845) 486-3404.

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.